



Engen Quickshop & Co Big Wins Competition TERMS AND CONDITIONS

Please read these Terms and Conditions ("**Terms**") carefully. The Terms set out below apply to all participants entering the **ENGEN QUICKSHOP & CO BIG WINS** ("**the Competition**") conducted by Engen Petroleum Proprietary Limited ("**the Promoter**"). If you do not agree to be bound by any or all of these Terms, then please refrain from entering the Competition. Instructions on how to enter the Competition, including all prizes, form part of the Terms. Your participation in the Competition will be deemed as you having accepted all of the Terms. Entries not complying with any of the Terms will be automatically disqualified.

THE COMPETITION, INCLUDING ALL PRIZES, ARE SPONSORED BY THE PROMOTER AND NOT BY ANY RETAIL DEALER

Eligible Contestants: The Competition is open in South Africa and only to South African permanent residents and South African citizens over the age of 18 years ("**Eligible Contestants**"), except for Excluded Contestants. Contestants will require a valid South African drivers license for the awarding of one of the VW Polo vehicle prizes.

Excluded Contestants: The Competition is not open to the directors, members, business partners, employees and/or staff of the Promoter or its sales agents, advertising agencies employees and/or staff, advisors, consultants, associated companies, loyalty scheme partners, and their employees, and/or a supplier of goods or services in connection with the Competition, and the immediate family members of aforesaid persons (including, but not limited to, spouses, life partners, parents, children, brothers and sisters) and any other person or entity who is controlled directly or indirectly by the Promoter, as well as the associated companies of entities or persons mentioned in this paragraph, including holding companies and subsidiaries, their directors, members, employees, business partners, employees of such holding companies and subsidiaries, its sales agents, advertising agencies staff, advisors, consultants and associated companies. The Competition is also not open to the Promoter's service station directors, members, operators, employees, staff and their immediate families, (including, but not limited to, spouses, life partners, parents, children, brothers and sisters). The individuals and entities mentioned in or contemplated in this paragraph as intended to be "excluded" will in the Terms be referred to as the "**Excluded Contestants**".

Duration: The Competition will run from 1 September 2026 until 23:59pm on 31 October 2026 ("**Duration**").

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Entries outside of Duration: Any entries received outside of the Duration will not be considered, shall be disqualified automatically.

Entry Mechanism: To take part in the Competition, a Participant must:

- i. purchase any 2 participating Promotional Items (being the 2 Combo deals) at any of the Promoter's participating service stations.
- ii. use the unique code found on their till slip and enter it via WhatsApp using the designated number (060 086 6577) and then follow the on-screen prompts to complete the entry.
- iii. ensure that the information has been successfully submitted. The Promoter shall not be held liable for technical failure on the part of the eligible Participant's service provider and unless all the information has been successfully submitted, an entry will not be considered.
- iv. Number of entries:
 1. Multiple entries are permitted; however, each competition entry will be allocated to the purchase of any 2 participating Promotional combos or a combination of 4 participating promotional products. Multiple entries of the same purchase will result in immediate disqualification of your other entries.

COMPETITION PRIZE: Eligible participants stand a chance to win

- 1 of 3 Volkswagen Polo Vehicles, which will be won after 9 weeks since the start of the Competition;

OR

- 1 out of a total of 108 weekly 1App vouchers to the value of R500.00 each will be won during the 9 week duration of the promotion. Customers must to be registered on Engen 1App to be able to redeem the 1App voucher.

VEHICLE MODEL:

- Volkswagen Polo Vivo 1.4 55KW.
- The prize excludes insurance, fuel, service, maintenance, optional extras, accessories and any other costs not specifically included in these Terms.

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VEHICLE COLOUR:

- The vehicle colour will be awarded randomly to each prize winner and will therefore not be a choice. Each prize winner will be awarded their vehicle without being permitted to select or request a colour of choice.

The aforementioned prizes are non-refundable, non-transferable or exchangeable and the Winner(s) indemnifies the Promoter and its loyalty partners against any harm in experiencing or using a prize to the fullest extent permitted by the Consumer Protection Act.

Selection of the Winner: A winner (“Winner” or “Winners”):

- Winners will be selected every week from the pool of valid entries received from Eligible Contestants for the applicable weekly 1App voucher prize. All valid entries received during the competition period will also be entered into the final draw for the Grand Prizes for the 1 of 3 VW Polo Vehicles.
- Will be randomly selected by means of an electronic random draw which will be overseen by an independent accountant, registered auditor, attorney or advocate in accordance with applicable legislation;
- The draws will take into consideration all valid entries received during the duration of the competition;
- A potential prize Winner is not an actual Winner until his/her status as an Eligible Contestant is confirmed and his/her entry submission is validated.
- The Winner will have to download and register on the Engen 1App platform to redeem the 1App vouchers.

Contacting the Winner: Winners will be contacted Via WhatsApp instant communication messaging platform, cell phone number and/or email address used to enter the Competition.

- Three attempts will be made to contact each potential Winner. Should they not be reachable/contactable in 72 hours, the prize will automatically go to the next name drawn this will continue until all Winners are finally determined.
- The winner will also be announced via various social media platforms as per POPIA Act.

Identification of the Winner(s): Eligible Contestants who win a prize must, at the time of collection of the prize:

- Identify themselves when their prize is delivered to the Winner either by a valid identity document, driver’s license or passport;

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- Also comply with any additional validation procedures required to claim a prize (e.g. providing proof that the Winner is either a permanent resident in, or is a citizen of the Republic of South Africa).

Publication of the Winner(s): Eligible Contestants that are selected as Winner/s consent to having their names and the prizes that they won, announced or published on one or more of the Promoter's and their loyalty partners social media platforms including its:

- X (formerly known as Twitter), Instagram and Facebook page;
- Facebook, X (formerly known as Twitter) and Instagram pages;
- Website: www.engenoil.co.za.

Further Participation by the Winner(s): The Promoter may, after a Winner has been publicly announced, request that such Winner agree in writing or otherwise to endorse, promote and advertise the goods or services of the Promoter, at no cost or expense to the Winner. The Winner may also be required to take part in publicity campaigns for broadcasting or publishing purposes and may be requested to consent to having their photograph taken for all press releases and/or social media. All the Winners have the right to decline such a request.

Winner's Photograph: The Winner may be requested to consent to having their photograph taken for all press releases and/or social media. As a Winner, you have the right to decline such a request.

Forfeiture of the prize: If a prize has not been claimed after 72 (seventy-two) hours of it being allocated to a Winner or no reasonable effort is made on the part of the Winner to claim the prize, then the prize will be forfeited and will be allocated to a new Eligible Contestant that is selected in accordance with the provisions of the Terms. The Promoter and its promotional and advertising agents, merchandisers and organisers shall not be responsible for any decline of acceptance of prizes for any reason.

Indemnification: All Eligible Contestants and Winners, indemnify the Promoter, its loyalty partners, its directors, employees and/or staff, contractors, advertising agencies, advisors, suppliers and agents against any risks, loss, claims or ownership arising from:

- The use or disposal of the prize including, but not limited to, accident, injury, harm, or loss;
- Their participation in the Competition, including any costs associated with such participation;
- Any subsequent transfer or exchange of the prize; and/or
- Any lawful cancellation or termination of the Competition or the correction of any errors or omissions within the Duration of the Competition.

Limitation of Liability: The Promoter and its service providers shall not be liable or responsible if it is delayed or unable to perform any of its obligations in terms of the Competition for reasons, including

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but not limited to, stock unavailability, strike, lock out, destruction of a prize on route by any means, any civil commotion or disorder, riot, threat of war, any action taken by governmental authority or public authority of any kind, fire, explosion, storm, flood, earth quake or other natural

The Promoter and its service providers are not responsible for: incorrect and inaccurate transcription of entry information; technical malfunction; inappropriate images and comments posted by the entry or by the public; lost or delayed data transmission, omission, interruption, deletion, line failure or malfunction of any telephone network or computer equipment or software; and/or the inability to access any website or online services or any other error.

No contesting of the Promoter's Decision(s): The Promoter's decisions on all issues regarding the Competition will be final and binding and no correspondence will be entered into. The Promoter also reserves the right, to the extent allowed by the law, to:

- Correct any errors or omissions regarding the Competition, including on any published material; or
- Suspend or terminate the Competition, on written notice at any time, and such cancellation or termination shall be deemed to have taken effect from the date of such notice.

Use of Personal Information: By entering the Competition, each person authorises the Promoter or a person duly appointed by the Promoter to collect, store and use their personal information as an entry mechanism, for communication, announcements of Winner's names, statistical purposes and for marketing. The personal information collected will be stored by the Promoter after conclusion of the Competition for such period and to the extent permitted by law. Entrants can contact the Promoter and request, free of charge, to have their details deleted or altered by the Promoter. For further information, please refer to the Promoter's Privacy Policy which can be found at <http://www.engen.co.za/privacy-policy>

Applicable law and jurisdiction: These Terms and any dispute arising from the Competition will be governed by South African law.

How to contact the Promoter: For any queries, do contact the Promoter's Customer Service Centre on 086 003 6436 during operating hours: Mondays - Fridays, 07:00 - 17:00, excluding Public Holidays.

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